



Council of Atlantic  
University Libraries  
Conseil des bibliothèques  
universitaires de l'Atlantique

## CAUL-CBUA Member Updates

prepared for the

### Board of Directors Fall 2016 Meeting

October 17, 2016

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#### Acadia University

##### University News

- The search process for a new President & Vice-Chancellor is actively under way. Consultations are taking place across campus as the search committee refines the ideal candidate profile. The Vaughan Memorial Library (VML) is well represented with both librarian and library-support staff on the committee.
- Christopher Callbeck has returned to his *alma mater* as the Vice President Finance and Administration. Chris has extensive experience in comparable roles at University New Brunswick St. John's, and currently serves as a member of the Board and Treasurer of the Canadian Research Knowledge Network.

##### Facilities

- The VML is partnering with Technology Services to offer TS@Library Kiosks. The service was relocated to the VML upon request of the Acadia Students Union Executive. TS@Library Kiosks is a hub of dedicated computers, with specialist software, staffed and available on the Main Floor of the VML from 5-8 p.m.
- All support staff computers and public terminals were upgraded with new computers.

##### Collections

- This September, the Vaughan Memorial Library, in partnership with the Annapolis Valley Regional Library, introduced a new leisure reading collection for our students – *The Garden of Reading*. The collection contains leisure reading and material that supports personal development and student wellbeing. More than 85 students stopped by at the launch event “the garden party” to check out the new collection and participate in the games and large prize draw.

##### Academic Integrity

- The VML has launched a suite of services around academic integrity. In response to a request from the Senate Academic Integrity Committee we added an online quiz to our award-winning and critically acclaimed tutorial *You Quote It, You Note It!* As a result, 12 professors (across all three faculties) have made our tutorial and quiz mandatory within their courses through the LMS. Numerous faculty make the tutorial & quiz optional support material. This October there are 442 places available for students to sign up for half-hour group (maximum 15) workshops taught by a librarian. Students can sign up for the group sessions directly or see their liaison librarian for a one-to-one session.

#### Prescription for Academic Success

- This September we are collaborating with the Writing Centre to offer “prescription pads” with pre-defined checklists of conditions and prescriptions for further help. Professors, librarians, and writing-centre tutors can attach individual prescriptions from the pads to student assignments.

#### New Student & New Faculty Orientation

- The Librarians are embedded into the academic orientations for all new students. These are mandatory and take place at the Faculty level in Arts and Pure & Applied Sciences and at the School level in Business and Kinesiology. The University Librarian takes part in Acadia’s New Faculty Orientation.

#### Open Access Policy

- In June Senate unanimously approved the Open Access Policy. The Senate Library Committee stewarded this policy.

#### Committees Across Campus

- Like many of you I represent the Library on committees across campus. The Senate Curriculum Committee is now two committees that are, respectively, the Senate Curriculum Committee – Policy and the Senate Curriculum Committee – Administration. This change to the structure of the curriculum committee was made to facilitate “big-picture” thinking surrounding policy. I was successful in ensuring representation on both committees. The University Librarian sits in an *ex-officio* capacity on both committees.

#### Senate

- In September Senate unanimously approved the addition of the University Librarian to Senate Executive as an *ex-officio* position. Previously the University Librarian sat on Senate *ex-officio*. The Senate Library committee brought this change to the bylaws forward with unanimous support from the Senate Library Committee and from the Librarians and Archivists in the VML.

#### Staffing

- Scott Olszowiec is the successful candidate for the Web & User Experience Specialist. Scotty-O is a multimedia artist & designer bringing extensive experience as a Web Manager and Web designer from the Acadia Institute for Teaching and Technology (AITT) and his own Shablizzam Interactive Studios. Valerie Kneen-Teed is the successful applicant for the Inter-Library Loan Assistant. Valerie has extensive experience as an Access Services Assistant at the Vaughan Memorial Library. Lori Noseworthy is the successful candidate for the Access Services Assistant. Lori brings extensive public, school, and academic library experience. Anthony Pash is elected to Head, Research Services.
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### **Atlantic School of Theology**

- Working on building our eBook collection. We have done a bit of collections analysis to see what print titles we have that have circulated well and purchase those as well as other titles so our distance students are served better.
  - We have decided to update our learning commons area to be more of a casual meeting place for the community. We will be proposing what we are thinking for the space and will ask the students to vote on it or supply other ideas. We really want it to be a community built space. We will be losing some shelving to do this but everyone in the library and administration (so far) are on board with this idea. We are also hoping to tour around at a couple of other smaller libraries in the city to see how they are transforming their space.
  - Our Dean, and administrative head of the library, Jody Clarke will be stepping down after 7 years as Dean. He was due to end his term at the end of June but has decided to end his term early. There has been no note of a replacement yet
  - There is currently research on providing a new MA being conducted at the school and the other co-chair, Robert, has looked at some costs that would occur to the library if offered. We would need to expand our collection greatly to provide this degree. It would be an MA in Leadership.
  - Our Head of Document Delivery and Access Services is taking a parental leave for 9 months. We will have some students hired to help out until we are able to post his position for a term appointment. Hopefully hired before the season break. Robert and I will be working on some of his duties until then.
  - Over the summer we had a summer student go through all of our in-house VHS recordings and create an inventory. He went through about 500 items! We are hoping to take this information to seek funding for a digitization project. This is just the beginning!
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### **Cape Breton University**

#### Student Orientation

- The library was asked to play a much larger role in Orientation Week this year than in the past. The International Student Orientation was held in the library and was a great success. They had the best turn out they have ever had.

#### Smart Card Program

- CBU IT implemented a new Smart Card technology just prior to the start of classes. Needless to say it has been a huge learning curve for students and library staff. There have been many bumps along the way to implementation. The issue that most directly effects the library is printing. Students are able to add money online to the card for printing. They don't want to do this and instead bring bills and mostly change to the library. We have one machine that can add money to a card on campus which is located in the library. Other issues involve using multipurpose copiers for scanning, printing, and copying which is leading to line ups etc. Frustration levels have been high with staff and students and we continue to work towards solutions for the long term.

### Special Collections/Study Space

- Over the Summer we worked with our facilities department to remove old CBU Press stock and materials from the library rear storage room. We are moving our special collections to this newly renovated space which will include a reading room. The former special collections space has been repurposed into another group study room which can accommodate 15 students.

### Pilot Program

- We agreed to catalogue a book collection held by one of our faculty. Records were added to Novanet and our students can check out the books from the faculty member's lab space with agreed upon hours and dates for check out. This has allowed us to add hundreds of titles many of which are foreign language materials unavailable at any other location to our library resources without any cost to the institution. We will monitor requests for materials, etc., and re-evaluate if we want to continue and/or expand the program.

### Events

Our student lounge in the library has seen heavy use as we have held several educational/cultural events so far this semester.

- We welcomed Dr. Julius Garvey MD, son of Marcus Garvey the founder of the UNIA for a talk on the UN's Decade for People of African Descent. Dr. Garvey was warmly received by students, faculty, and community members. He gave a memorable talk and completed the circle of his father's legacy as he spoke here in Sydney 80 years ago.
- Orange Shirt Day: Sept. 30<sup>th</sup> library staff and campus members wore orange Every Child Matters t-shirts to recognize the survivors and those that were lost to the Indian Residential School System.
- Art From the Heart Exhibit: We are hosting the ACHH IWK Foundation Art From the Heart Exhibit in the library Oct. 3<sup>rd</sup>-17<sup>th</sup>. Artist Alan Sylliboy worked with 40 Aboriginal Children to produce art works that reflected their concept of pain which has no word in the Mi'kmaq language. We hosted Curator John R, Sylliboy from IWK for a talk and opening event. The exhibit has travelled Canada but this is the first time they have left it in one location for longer than a day. This is part of our recognition of Mi'kmaq History Month.
- October 4<sup>th</sup> Wear Red Day: Library staff recognized Missing and Murdered Indigenous Women on the National day of remembrance.

- October 5<sup>th</sup>: Middle Eastern Musical Traditions in the library student lounge. Due to a generous donation by Louis J. Maroun and Dr. Magdy El Kady the CBU Library was able to build the Maroun El Kady Collection, which focuses on English language materials dealing with politics, business, history, geography, culture, economics, and other areas of interest to the Middle East region. On October 5<sup>th</sup> at 3 pm we will be joined by Dr. Anne Rasmussen, Professor of Music & Ethnomusicology, Bickers Chair in Middle Eastern Studies at William & Mary College, with a musical performance by Dr. Anne Elise Thomas, Director of Itraab, Arabic music ensemble at the Center for the Arts at Virginia Tech. Dr. Rasmussen will discuss in particular the music holdings in the Maroun El Kady Collection. Dr. Thomas will be performing on traditional instruments of the Middle East region.
- October 13<sup>th</sup>: Pipers in the Library. In collaboration with the Celtic Colours International Festival and Canada Research Chairs the CBU Library presents Pipers in the Library. We are hosting Tiber Falzett from PEI (who wrote his PhD on traditional Gaelic piping in Cape Breton), Trevor Kellock (who runs the CBU Pipe Band), and Alana MacInnes from Scotland. They will be performing traditional Celtic Bagpipe music in the library. They will also be discussing our recently acquired Pat Taylor Pipe Music Collection.
- We are gearing up to host our 3<sup>rd</sup> annual Halloween Costume Party on October 31<sup>st</sup>

### **College of the North Atlantic**

- The provincial Independent Appointments Commission is recruiting a new President and CEO for College of the North Atlantic. Bob Gardiner, assistant deputy minister in the Department of Advanced Education and Skills, has been appointed to the position in the interim.
- Library staffing and budgets have remained consistent to date at College of the North Atlantic. This October, however, NL government is holding meetings with business, labour, education, and arts leaders to propose changes to the spring provincial budget.
- 14 College of the North Atlantic graduates were awarded the Governor General's Academic Medal at an official ceremony at Government House in St. John's this September. Students from all parts of the province were represented in this year's award ceremony.
- A recent graduate of the CNA Graphic Design Program has been selected to work at Lumiere Press in Toronto. This publisher produces hand-made art books in the "fine press tradition." In response, CNA is adding a Rare Book Library to our collection – which will soon include works produced by our alum.
- The primary focus of library acquisitions this year at Prince Philip Drive Campus has been in support of the Video Game Design Program. This section of our library is currently undergoing a complete revamp. Support for the Music Performance Program and Medical Science Programs round out the majority of spending in this year's acquisitions budget.

### Fun news

- Student orientation at Prince Philip Drive and Ridge Road Campuses incorporated a custom Snapchat Geofilter. (For those unfamiliar, Snapchat is a popular app for your phone.) This project was a partnership between the Library Learning Commons and Student Representative

Council. The filter was well received by students and we will likely have a similar promotion next year.

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## **Dalhousie University**

- Dalhousie has appointed Alice Aiken as Dean of Health Professions, and there is only one decanal vacancy coming up for 2017, for Dentistry. The Senior Leadership Team is really an upbeat, cohesive group, and the leadership retreats in mid-June (three full days!) and one day in late September were extremely interesting, and moved the group forward on a few strategic initiatives including diversity and inclusion, and advancement programs. Before the fall retreat, there was a one-day “Development for Deans” program as well, which was very helpful.
- The Dal Libraries welcomed Lucie Kiester on a limited-term Librarian appointment based at the Kellogg Library, and Hannah Steeves in the Dunn Law Library. Very pleased to announce that Joe Wickens has been appointed as our new Manager of Document Delivery. We were sorry to see our Copyright Services Coordinator John Yolkowski leave, but wish him well in his new role at SMU.
- Renovations to the Tupper Building continue and the Kellogg Health Sciences Library should be moving back in during November and December. We look forward to a resumption of normal schedules and routines in the refurbished space. The compact shelving can be locked and there is key card access to allow students to use the space as late-night study space, without staff or services provided, during exams.
- The Senate Review Report has been reviewed by the Libraries’ Senior Leadership Team and Library Council, and I will be presenting our preliminary response to the Senate Planning and Governance Committee in mid-November. The recommendations were carefully reviewed by Library Council and there is solid support for nearly all of the recommendations.
- In early September we held our annual Welcome reception for the Dal School of Information Management students, and this event now includes the Summer Shine presentations – this year featuring six presentations describing the summer projects for our thirteen SIM interns and one YCW student. Dal Librarians and the UL are invited to participate in the New Faculty Orientation each fall, delivering sessions on copyright, library services, and instruction during the two-day event, and attending associated receptions and lunches.
- In late August we held the first annual Conference Pecha Kucha event, with presentations by 12 Dal librarians and staff, about a conference they attended over the summer. The event went very well and we’ll be doing it again.
- In June funding was approved to hire a Records Management Consultant to help Dalhousie finalize a Records Management Policy and best practices, and implement a program under the auspices of the Libraries, based in the Archives. It has been a busy time informing various constituencies and consulting regarding specific RM needs in each unit.
- The BrightSpace implementation went extremely smoothly thanks to a great Instructional Tech team based in the Library IT Services unit (LITS), working with colleagues in the Centre for

Learning & Teaching and other instructional designers and technicians across the University. Associated products including Urkund for plagiarism detection and Panopto for lecture capture are in the process of being implemented and we're still assessing student response systems.

- Dal will be participating in the CRKN Journal Usage Project once ethics approval is granted (still pending). We have also been engaged in a well-publicized review of the Taylor & Francis subscriptions: <http://libraries.dal.ca/about/collection-management/strategy.html>
- I attended three of the four convocation ceremonies that took place the first week of October, and it is always an inspiring reminder of why we are all here. Dal also held our 7<sup>th</sup> annual Mawio'mi on October 6<sup>th</sup> and raised the Mi'kmaq flag on the main campus. The Agricultural Campus had a flag raising ceremony earlier in the summer.

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## Holland College

### College News

- George Dalton, a direct descendant of Samuel Holland, has donated a portrait of the noted surveyor to Holland College for inclusion in a display honouring the famous surveyor on the Prince of Wales Campus, Charlottetown.

### Academic Integrity

- Library Services is partnering with the College's Quality Office and Director of Programs to develop an online Academic Integrity module to be mandatory for all students.

### Library News

- Liane Belway left her position as Campus Librarian at Summerside Waterfront Campus.
- Ray MacLeod has been hired on a term contract to be Campus Librarian at Summerside Waterfront Campus. This position will be filled permanently in the New Year.
- As part of the Joyce Family Foundation's 2 million donation to Holland College a facility enhancement project began at the Summerside Waterfront Campus Library. An addition of 2000 sq ft will be added to the library which will house academic support services for students with writing, reading and testing support needs.
- The "Sandbox" opened this fall in the library at the Prince of Wales Campus, Charlottetown. The Sandbox is a digital education lab at the intersection between learning, technology, research, students and faculty. It offers an intimate work-like setting to access digital tools for collaboration and practice.
- Holland College Library Services launched a Pilot Project with the PEI Public Library Service this fall. The two library systems have entered into a unique partnership to incorporate recreational reading materials into the College collection. A selection of public library materials will be available to borrow at the Charlottetown Campus Library and the Georgetown Campus.
- Holland College Charlottetown Campus exhibited the winners of the 2015 Alcuin Society Awards for Excellence in Book Design.

- Patricia Doucette is now the APLA 2017 Conference Chair. The conference will take place May 23<sup>rd</sup>-May 26<sup>th</sup> 2017 at the Rodd Charlottetown in PEI.
  - This academic year, library services was added to the new faculty training checklist. We offered 10 individual workshops in August.
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## Memorial University of Newfoundland

### Collections

- Collections update: There is a current review of the Taylor and Francis journal package, including *Informa Healthcare*, which had been scheduled for renewal at the end of this year. As with the Cambridge, Oxford, Wiley and Springer publisher packages, the libraries intend to analyze feedback from academic units along with data such as use statistics and resource overlap in determining which journals to retain from this package as of January 2017.

### Publishing

- The Libraries published two new works: [The Finest Room in the Colony: The Library of John Thomas Mullock](#) and [The University Business Primer](#), 2<sup>nd</sup> Edition.

### Librarian News

- Susan Cleyle began her appointment as University Librarian of Memorial University Libraries. Ms. Cleyle comes to the university librarian role from the Centre for Innovation in Teaching and Learning where she held the position of director since 2012. Louise White accepted the assignment of additional duties of the Associate University Librarian (AUL) (QEII Library) to her existing appointment of (AUL) (Marine, Music and Education Libraries). Both appointments began in August.
- Dianne Keeping is leaving Memorial to take up a position with Mount Royal University this fall.
- Jeannie Bail will also be leaving Memorial to take up a new role with the University of New Brunswick.

### Cool Stuff

- Library Assistant David Mercer will receive the 2016 President's Award for Exceptional Community Service. In his letter to David, the Memorial's president highlighted his involvement in many aspects of Memorial and the broader communities including his work with charitable organizations particularly the Church Lads Brigade (CLB).
- The Check it Out! event series won an APLA Advocacy Award. The initiative was created by Memorial University Libraries and aims to strategically engage with multiple communities including the public, students, staff, faculty and alumni in new, multidisciplinary and meaningful ways, while advocating for libraries and showcasing our services and collections. The award



committee commented on the defined goals of the program and the assessment measures that were in place.

- The Commons, a partnership of Memorial University Libraries, Centre for Innovation in Teaching and Learning and Information Technology Services opened the Teachers' Legacy Rotunda (TLR)- a new state-of-the art extension of the QEII Library Commons as well as a late night Commons in the basement of one of the student residences.
  - The QEII Commons is planning for mobile Maker Spaces which will see 3D printers on mobile carts available for classes or workshops. This service will be available starting in the Winter 2017 semester.
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## **Mount Allison University**

### University News

- As reported previously, former Dean of Science Jeff Ollerhead is now serving a one-year term as interim Provost and Vice-President, Academic. A committee has recently been struck to consider candidates for the post of Provost-VPA for a two-year term (2017-2019). The short term is occasioned by the anticipated departure of President Robert Campbell in 2018.
- Also as reported previously, all three academic deans are new to their positions and in one-year interim appointments: Amanda Cockshutt (Science and Graduate Studies), Nauman Farooqi (Social Sciences), and Elizabeth Wells (Arts).
- President Campbell has declared this the Year of Indigenous Knowing at Mount Allison.
- The U4 League (soon to be re-branded as the "Maple League", comprising Bishop's, St. Francis Xavier, and Mount Allison) is piloting its first effort at remote delivery of teaching, in the form of a class in Ancient Greek. Mount Allison is hosting the course, which includes Bishop's students as enrollees.

### Library News

- Our Sciences, Systems, and Data Librarian, Ruth Collings, left us in June (after less than a year), to assume a position as Sciences Librarian at UNB Fredericton. I'm trying not to think of my friends there as having poached Ruth. Covering her duties while we await authorization to recruit is proving to be a severe challenge.
- ILL Technician Candace Sears has accepted a position in our Technical Services/Acquisitions unit. The ILL position is currently under recruitment.
- Daryl Atkinson, one of our Access Services Assistants, is taking a year's leave of absence. Jane Heys, who worked in Access Services last year in a replacement role, is back again, now covering for Daryl.
- I'm entering my fifth year here. The Provost has struck a committee to consider my reappointment.

- The Libraries and Archives will be submitting our mid-term report later this month. This review is a progress report arising from the Libraries unit review in 2010.
  - After an approximately eighteen-month hiatus, we are restarting our unit strategic planning effort and hope to have a finished product by the end of this academic year. The delay is largely due to our wish to ensure that we were aligned with the University's strategic planning process, which has itself gotten behind schedule.
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## **Mount Saint Vincent University**

### University News

- In a public event on campus, the University announced federal and provincial funding totaling 2.5 million to add to internal funds to assist with developing a new campus Research Centre in Applied Human Nutrition and Chemistry. The new centre will be a renovation of an existing building, which currently houses our Food Action Research Centre (FoodARC) labs, and is slated to become a modern, high-quality research facility to better serve the important work in areas such as Alzheimer disease, diabetes, and food innovation.
- The President's next lecture in her annual series will take place next week, in partnership with NSCC, to present "Improving Teaching and Learning with the Universal Design for Learning Framework" by acclaimed educational experts Dr. David Rose and Dr. Katie Novak.
- In staffing news across campus we have a new Director of Safety and Security, Stephanie Patey, who comes to us from a long career with the RCMP. The search for a new Dean of Education is taking shape and I've been asked to sit on the committee. We have a new Registrar, Paul Cantelo, who most recently worked with the NS Department of Education as the Registrar and Director of Teacher Certification. We were pleased in August to welcome our new Tier 1 Canada Research Chair in Global Aging, Dr. Zachary Zimmer, who arrived from the University of California at San Francisco.
- The University recently launched its newest recruitment and promotional campaign – Small Wonder - complementing our existing 'be part of something big' slogan.

### Library News: Staffing

- Lindsey MacCallum was the successful candidate hired as our new Liaison Librarian for the Humanities and the Archives and Scholarly Communication Librarian. Lindsey has her BA History (Honours History, Minor Sociology) from UNB and her Master of Librarianship from Sheffield. She was most recently employed at the Robertson Library, UPEI as an Instruction and Educational Services Librarian and the Librarian at one time leading the Kindred Spaces project.
- Librarian Terri Milton submitted her resignation in June. We said good-bye to Terri this week as she heads off to work with the NSCC Valley campuses as a Learning Commons Assistant. A submission through the academic staffing request process for a replacement to fill the now vacant librarian position is underway.

- Alex Hanam has resigned as our Evening & Weekend Supervisor in order to complete her MLIS studies at Western. Nouf Saleh will continue in the temporary position until a permanent search is underway.
- Yvelle Dupere is on extended leave and her hours are being covered by other staff, including our new temporary PT Library Assistant (circulation & archives) Arthur Morrison who was our NSCC practicum student this summer.
- We recently welcomed Roxanna John, a resident of Dartmouth who hails originally from Grenada, as our Library practicum student for the term as well as our reference assistant for Saturdays. Roxanna is an alumna of Acadia (BBA, Bed) and is currently a part-time MLIS student with the University of Alberta. I was Roxanna's liaison librarian in the early 2000s and it has been lovely reconnecting with her again.
- I was successful in my reappointment process and will begin my second term as University Librarian on June 1, 2017. A sincere thanks to everyone who wrote letters to the Mount's Vice President Academic supporting my application.

#### Library News: Collections & Services

- Over the summer, the Library completed its first complete inventory of the circulating collection as part of ongoing security efforts. The University provided funding for staffing this enormous endeavor which took approximately 730 staff hours. The results were beneficial, in that we found many books that were missing. The overall not on shelf (NOS) rate was 2.9% providing a baseline for future studies. A full inventory report was written and submitted to the Board's Campus Planning Committee. One of the recommendations has been that the Library track the cost of all missing books we decide to replace. According to research by our Director of Facilities Management, it would appear that the EM security systems on the market are wrought with reliability issues when paired with our current building structure. The estimated price tag to secure our 3 access points is 135K. An investigation is ongoing.
- The Halifax landmark Video Difference closure provided the opportunity for three librarians and three faculty to work together to acquire 152 DVDs, funded by two of our endowment funds, and enhance our media collection which supports teaching in the area of women, gender, and cultural studies.

#### Other Library and Archives News

- The Mount is focused on Mi'kmaq History Month and the Library is host to several displays, including Mi'kmaq artifacts in the vitrines loaned by our Nancy's Chair Catherine Martin. There is also an art installation in the main hallway that leads through the Library which raises awareness of Missing and Murdered Indigenous Women. Another area of the Library provides a display listing the month-long activities and events, which has to date included a powerful public performance by the talented Aboriginal Poet Laureate Rebecca Thomas. There are several upcoming movie nights and the annual moose stew luncheon organized by the Aboriginal Students Centre. At the annual Mi'kmaq flag raising ceremony this year we learned that the flag will remain flying at the Mount year-round.

- The Alcuin Society awards for Excellence in Book Design were recently exhibited in the Library's MacDonald Room. After sending this book set on to UNB, we requested another and anticipate this to arrive from Toronto any day in order to better integrate with class programming.
- Our Online Learning and IT&S departments have jointly funded a full-time IT&S Help Desk Assistant who works longer hours in the evenings greatly assisting with Library tech questions.
- The summer Records Management Project has wrapped up and all stakeholders are pleased with the work by Vestia Solutions. Efforts are now underway to finalize the updates to our RM policy, make slight adjustments to documentation after further consultation with stakeholders, and develop a centralized site for accessing retention schedules and related information.
- You may have seen MSVU promoting our Hillary Clinton connection. This being that on June 15, 1995, while First Lady of the United States we awarded Clinton an honorary Doctor of Humane Letters. Our Archives partnered with IT&S multimedia staff to provide our Public Affairs office with digitized photos and convocation footage to accompany media releases. In other Archives news, we are wrapping up the digitization of the student newspapers and planning for a Mount Athletics digital collection project and portal. Since Lindsey's arrival, the Archives office has been cleaned and reorganized to better function as an accessioning area for Archives staff, a viewing space for classes, and a work space for researchers.

### **Nova Scotia Community College**

- Library Services is launching our iPad and Laptop lending program across all thirteen campus libraries this Fall. This follows on the success of pilots that were started at Marconi and Truro Campuses. Kara Thompson (Marconi Campus Librarian) will be presenting a session entitled "Technology Loan Program in a Community College Library: Decreasing Barriers to Education" at the upcoming COHERE Conference at CBU on October 13-14, 2016.
- Our Library Subject Guides have been updated with a new look and feel and we launched LibAnswers this Fall as a new service.
- Andrea is co-chairing an e-textbook pilot with the Dean of the School of Access. This pilot includes students and faculty in the Math and Physics courses of the Academic & Career Connections (ACC) program. The Math faculty and students are piloting an e-textbook from Pearson and the Physics faculty and students are piloting an open textbook. This pilot will help to inform recommendations for an approach to e-textbooks at NSCC.
- Library Services and NSCC International, along with other key stakeholders, are partnering to build a sustainable Writing Centre service at the NSCC Metro Campuses. A Writing Centre Project Coordinator is being hired to lead this work and will report to Library Services. This new position will strengthen and further the great volunteer work that has been done to date to benefit international and domestic students and contribute to student retention and success.
- Library Services is undertaking a Yearbook Digitization Project in partnership with NSCC Foundation and Alumni Services. There will be three LIT student work placements to support the Yearbook Digitization project, providing valuable applied learning for students.

- Our annual Online Research Series schedule has been confirmed for Fall delivery with 6 sessions in total. This is a live instructional series offered to students, faculty and staff. See [http://www.library.nsc.ca/instruction/Research\\_Series\\_2016.asp](http://www.library.nsc.ca/instruction/Research_Series_2016.asp) for session details.
- In July, Library Services participated with NSCC International to host delegates from our partner College in Tanzania. During their stay we provided tours of several campus libraries. One of the delegates is a librarian who was particularly interested in our library operations and services, seeking best practices to take back to his campus.
- NSCC Libraries shipped 79 boxes of discarded books to Better World Books this September. Better World Books is a social enterprise that receives and resells discarded library books at no cost to the institution to reuse/recycle materials and raise funds for literacy projects. This partnership allows our discarded library books to find a new home, BWB donates a book for each one sold on BetterWorldBooks.com, and a portion of any revenues from book sales will come back to NSCC Libraries to purchase new resources and to our literacy partner of choice, Literacy NS.
- The One Book Nova Scotia (1BNS) official launch took place at the Word on the Street (WOTS) on September 17th. The mystery of the title was unveiled - The Deception of Livvy Higgs by Donna Morrissey. Our Lunenburg Campus is hosting an author reading in partnership with South Shore Public Libraries on October 13th. NSCC Libraries will be partnering with local public libraries for other readings.
- Library Staff participated in and volunteered at three local conferences in Halifax this past spring: ABC Copyright Conference, APLA and IATUL.
- Andrea Stewart is now the Chair of Novanet and Co-Chair of Libraries Nova Scotia as of September 2016.

### Staffing

- Leigh Gagnier is on maternity leave and the term position has been filled by Trish LeBlanc (formerly AVC Campus Librarian). Ashley Hurlburt has left her role as Copyright Assistant and been replaced by Sue Kaur (formerly Akerley Campus Library Assistant). Robin Allen is the new Waterfront Campus Library Technician, replacing Rod Tucker who has chosen to remain permanently in his new position at MSVU. Carly Brake is on parental leave and the term position has been filled by Laura Mounce. Connie Doucette has replaced Angela Titus in the role of Burrigge Campus Library Assistant. Wendy McInnis, Pictou Campus Library Technician, has returned from her learning leave.

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### **NSCAD University**

- Our summer was exceptionally hectic, and saw us clearing out a large space of the library to create a whole new use. We moved over 400 boxes of journals from our 3rd floor, into off site storage to make way for our \*new\* Learning Commons. The Learning Commons is off to a great start and we have seen students studying, drawing, lounging and conversing in it.

The project was managed by Paul Maher, a NSCAD regular part-time faculty member who took on the contract in January. We are very proud of the Learning Commons, as we were able to complete renovations within an extremely small budget.

- Paul has since been hired as NSCAD's inaugural Director of Teaching and Learning, a role within the Office of Academic Affairs and Research. He is implementing our local instance of the Brightspace learning management system, as well as overseeing improvements to academic technology support across NSCAD's 3 campuses. Paul's role is welcomed by the Library as it will fulfill some of the service gaps that we have tried to accommodate in the last few years of staff reduction.
- NSCAD also has a new Associate Vice-President of Student Experience and Registrar as of this summer. Dr. James Barmby joined this summer, and his role is seen as essential to maintaining and attracting students to NSCAD.
- Mariah Blackmore (Dal MLIS '16) has been working with us on a Young Canada Works Internship since May. So far, she has digitized over 300 theses and exhibition statements. We are in the process of gaining permissions to make them available in NSCAD's
- CAIRN Repository space. Mariah has also uploaded our Audio Archive, (digitized reels and cassettes) and is currently working with Melanie Colosimo, Director of the Anna Leonowens Gallery, to create an online collection from the archives of NSCAD's Mezzanine Gallery, active in the 1970s. Mariah will be with us until January.
- When Video Difference announced its closure and massive DVD sale in August, NSCAD received a generous donation from Dr. David Murphy, (retired surgeon and NSCAD alumnus), to buy some DVDs for the Library. We are very grateful to Dr. Murphy, and were able to dig up some rare and hard-to find gems to complement our collection.
- Since the start of the fall 2016 semester I have visited 10 classes to give an hour-long library info session. This has been a fairly regular practice as I have usually met with as many of the Foundation year 'Writing for the Arts' classes as possible. This year I added a foundation year 'Intro to Visual Culture' class, and 2 higher level art history classes, with information tailored to their course content. Other presentations include the foundation year orientation day, and orientation sessions for MFA students, and incoming international students.
- My role as a faculty representative on NSCAD's Board of Governors concluded in September, and I will remain as an invited guest to the Advancement Committee to support fundraising events.

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## **Saint Mary's University**

### Reference & Research Services

- Assignments Database – As Faculty alert the Library to the assignments being given to students or as students come asking for help, the details of these assignments are made available

internally to ensure all staff at the Research Help Desk are well prepared to provide the best support possible. This year, staff migrated this service to an organized set of internal webpages (LibGuides).

- Reference Collection – A previous consolidation of the Reference Collection left a subset of Indexes and bibliographies still to be analyzed more completely. The project to assess each title to determine if they may appropriately be replaced with online content is well under way with decisions made on several titles.
- Government Documents – A project to streamline our government print collections has begun. This will determine which items are uniquely available at Saint Mary's vs. those available online or within the local academic library network. Government online resources have been made more easily accessible due to the work of staff in creating separate subject guides for municipal, provincial and federal documents.
- Staff Training – This is increasingly essential for those who provide research help because the tools used are ever-changing, ever-improving. The focus this year was on training related to these resources (e.g., RefWorks, Mergent, Emerald, Lexis Nexis) but also on new software being offered campus-wide (Office 365, Brightspace, OneNote).

#### Information Literacy (IL)

- Cindy Harrigan migrated the ResearchBase introductory IL assignment from Blackboard to Brightspace.
- Heather Sanderson has been serving on the Cross Faculty Working Group for Academic Literacy, defining the new Foundations in Higher Learning requirement for undergraduate degrees. Information literacy features prominently as one of the essential academic literacies. Heather also prepared a number of units on IL and academic integrity for SMU faculty teaching at BNUZ in China.

#### Raising the Profile of the Print Collection

- In an attempt to remind our users of the ongoing, unique value of books, the Patrick Power Library provides:
- A dedicated space located in the "Reading Lounge, besides the fireplace, highlights our latest acquisitions.
- A "New Books" page on our web site, updated monthly.
- Themed displays, about 10 per year, of titles from our collection.
- A Pinterest page featuring books on a wide variety of topics.

#### Faculty Author Series Continues

- Inaugurated in 2014 as a means of recognizing significant publications by Saint Mary's faculty, this series enjoyed another successful year. The seven events, featuring five Arts and two Business faculty, attracted appreciative audiences. Talks were open to members of the public as

well as the university community. The groundwork has been laid to insure the series' ongoing popularity. There are already 11 authors signed up for fall/winter.

### University Archives

- The Archives is working on a donation of The Lynn Jones African-Canadian & Diaspora Heritage Collection. The Collection documents the lives of Lynn, her family, and over 40 years of African, African diasporic and African-Nova Scotian heritage and history. Key parts of the collection include materials on civil rights and social justice struggles in Halifax, Canada and beyond; Lynn's career as an athlete, politician, union activist, and work as an election observer for the 1994 South African Presidential election of Nelson Mandela; thousands of news clippings, programs, reports and other material documenting Black life (e.g. an obituary collection, clippings on famous athletes, news coverage of local & international racial segregation & apartheid, environmental racism, the histories of local Black communities and institutions). We hope to have the cataloguing process completed later this Fall, and an official launch of the Collection in early April.
- John Yolkowski has been hired to fill a term vacancy created by Hansel Cook who is taking a professional development research leave to look at the challenges to access international archives and records experienced by refugees and immigrants in Canada.

### Many Different Contributions and Activities

- An extensive review of the print journal collection resulted in a major portion of the periodicals removed to off-site storage and an effective retrieval system put in place.
- Space on the third floor was renovated to provide a home for the University's new Change Lab Action Research Initiative (CLARI) Network, scheduled to open on October 5, 2016. It also provided the opportunity to provide an additional 10 study carrels.
- Once again, the Library played host to a delegation from Beijing Normal University (BNUZ), Zhuhai, China. Faculty and administrators were given a tour of the facility and introduced to the Information Literacy program.
- Representatives from Shanghai Lixin University visited the Library for information sessions on our resources, services and facilities. The Library was pleased to receive a donation of books from our Chinese guests.
- Librarians continued to provide one-on-one research assistance to all students in the Management PhD Program.
- Library staff contributed to 55 New Course Proposals and 7 Program Reviews.
- The Library coordinated the annual inventory of scholarly articles (221) and monographs (24) published by Saint Mary's faculty and staff in 2014.
- Laptops were borrowed 4949 times and there were 15,441 study room bookings.
- USB and laptop chargers have been installed at all public computer stations and are already popular with students.
- Associate University Librarian Peter Webster was the Principle Investigator for the Educause Center for Academic Research (ECAR) Study of Undergraduate Use of Information Technology



2016, for Saint Mary's students. This helps the university to understand the educational technology capabilities, needs and preferences of our student population.

- Lou Duggan, Head of Cataloguing and Metadata, was the recipient of the Atlantic Provinces Library Association's Merit Award. Lou has moved on to assume the position of University Librarian at Saint Francis Xavier University.
  - Interviews will be held in October to fill the Metadata and Copyright Librarian position created by Lou's departure.
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### **St. Francis Xavier University**

Not available.

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### **Université de Moncton**

#### Special Events

- Visit of the: Groupement international des secretaries généraux des universités de la Francophonie; they came to visit the Art inuit collection Isadore and Ester Fine that we have in the library but were very much impressed by our library as well.
- Visit of Cynthia Holt, CAUL/CBUA's manager.
- FÉECUM: we received money from the student association so that we can add electrical outlets on the first floor of the library. It is the students themselves who voted for the project, it is much appreciated both by students and the library.

#### Personel

- Denis Dumont, library technician at the cataloging department retired August 1st. He will not be replaced until we have news for our next year's budget.
  - Dave Landry, reference librarian, was hired 17.5 hours/week from September 2016 to April 2017 to replace Victoria Volkanova who is on sabbatical leave.
  - We continue the process of revising the workflow in the acquisitions department.
  - The head of the law library who was under the direction of the Law Faculty retired August 1st. Since August, Marthe Bideau is the interim director of the Law library.
  - Strategic plan 2015-2020 done and approved.
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### **Université Sainte-Anne**

#### Staff News

- Corinne Arsenault, our interlibrary loans clerk and employee of 38 years, retired in July of 2016. Corinne's dedicated work ethic and sense of humour will be missed by all.
- Three new student assistants were hired this year: Grace Sathoud, Mélanie Faucher, and Benito Madilamba.

### Collections

- The collections assessment projects have been winding down as the new semester is underway. We will, however, be actively and eagerly participating in a new collections assessment initiative in collaboration with others from the Novanet consortium.

### Space

- The library building, which includes archives and research spaces, is being evaluated for possible infrastructure changes in the near future.

### Plagiarism

- Currently, the library is leading an initiative to create, in collaboration with faculty and the dean, a mandatory training program for students who have plagiarised.

### Academic Support Centre

- The support centre relaunched in mid-September. The new coordinator of the centre, Yvette LeBlanc, who is also the disabilities resources facilitator, held a welcome event at the library with a brief presentation by a member of the French department on how to use a French grammar checker tool. Tutors have also begun offering tutoring service from the library.

## **University of King's College**

### University News

- Bill Lahey's installation as the 25<sup>th</sup> President of King's will take place on October 13<sup>th</sup>.
- The University did a complete overhaul of the university website and launched it on September 19<sup>th</sup>.
- Extensive Renovations to the exterior of the buildings on campus have almost been completed.

### Library News - People

- Sandy Dwyer has returned to Dalhousie full-time after her successful term as Interim Librarian. I officially took over from Sandy on July 1<sup>st</sup>.
- Alaina MacKenzie was hired in August as our Serials and Acquisitions Coordinator. Alaina has a degree from MSVU and is a graduate of NSCC's Library and Information Technology Program.

- Patricia Chalmers and Sadie Richards have hired students for our evening and weekend hours and have been keeping our Access services running smoothly.
- Janet Hathaway is continuing her contract employment with the Library and has been actively participating in Archival work.
- We said good-bye to Elnaz Behnia who left in July to do graduate work in Toronto.

### Library News - Events

- The Library was open to host parents and new students for Frosh Move In Day on September 4<sup>th</sup>.
- The Library hosted and sponsored a very successful poetry reading evening during Orientation Week with the incredible talents of such poets as Rebecca Thomas and Shauntay Grant.
- The Matriculation ceremony for incoming first year students and the Master of Fine Arts in Creative Non-Fiction students took place in the Library for the first time in August and in September. The students signed their name in the Matricula and we had the original Matricula from 1802 on display for the students to see.

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## **University of New Brunswick (Fredericton)**

### Libraries

- Access 2016 is underway as I write. Thanks again to CAUL for your support! Dr. Chris Bourg, the opening keynote from MIT, will also be giving an open talk at HIL on the Future of Libraries.
- We are participating in the CRKN Journal Usage Project and the Foreign Exchange Service. Our posted list of projected cancellations has been received quietly:  
<https://media.lib.unb.ca/collections/Cancellations2016-17.pdf>
- Ruth Collings has joined us as Science Librarian with a focus on working with graduate students.
- Jeannie Bail will be joining us as Director of Learning & Research Services in December.
- Online submissions of Course Reserves for instructors has been launched. This service incorporates copyright support and clearance when required.
- We are piloting a Course Pack service this term with integrated copyright support using our Espresso Book Machine.
- Renovation projects include expanded study space on the 3rd floor of HIL. Weeding in our Government Documents collection has allowed for this space to be developed. Multi-purpose space is being developed in our Engineering & Computer Science Library to support librarians and staff from outside the Engineering & Computer Science Library to have office hours there (e.g. Data Librarian, Copyright Officer) and to be used by the Writing Centre in the evening.
- Our hours of operation have been adjusted across all libraries to include Sunday-Thursday until midnight.
- Our Liaison Librarian Task Force has reported back. We are in the process of developing a model for liaison work at UNBF.

- Access services across all libraries has been amalgamated, with positive results.
- We surveyed our community on their use of library resources this spring and look forward to sharing the results.
- Developing new space for our Archives & Special Collections is an active priority.

#### University

- Dr. George MacLean was appointed VP Academic, starting on July 1, 2016.
- Academic planning will continue to be a focus of activity as UNB as we work toward a bi-campus planning exercise.
- A new Human Rights Officer has been appointed at UNB, Sula Levesque; her Fredericton office is in the Harriet Irving Library.
- An Indigenizing UNB committee is in the process of being established, with representation from all Faculties and the Library.

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#### **University of New Brunswick (Saint John)**

- After two retirements and one staff reduction last year, we have hired two new evening/weekend supervisors, FT staff to replace the over-reliance we had on students for our circulation services evenings and weekends. This will enhance our services during those times, and give a fresh outlook on things such as displays and exhibits. The new (one year) student technology centre service model has been quite successful, with a marked increase in service users since we located them in their own spot separate from the library services desk. We are introducing new signage throughout the library to better direct clients and answer the proverbial question: “where are the books?”. We are also installing computer terminals with catalogue-only access on the two floors that hold the majority of the collection. The moratorium on buying books has been lifted, at least temporarily, and we changed the way discipline funds were allocated to better reflect actual purchase history, and liaison librarians are more involved in their collections decisions that in the past. We are exploring a reconfiguration of our reference collection to bring together some random items (such as atlases) that are on different floors, had all of the soft furnishings in the public areas cleaned this summer, and celebrated our own Administrative Coordinator, Kris Doucet who received a Distinguished Services Award this past spring. More broadly, after several years of discussions and planning, UNB has developed and implemented a Sexual Assault Policy and protocol and each campus now has a Campus Sexual Assault Support Advocate. The SJ campus is also exploring the development of a campus-wide evacuation protocol prompted by the flurry of bomb threats at Halifax schools and universities.

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#### **University of Prince Edward Island**

## Institutional News

- The University's new ERP system continues to roll out with new modules. The HST increased by 1% this Fall and will contribute to our budget erosion. Student enrolments for the Fall are up as are international student enrolments. UPEI officially opened its new facility for the School of Sustainable Design Engineering on August 4, 2016.

## Facilities

- During the summer a new service desk was constructed in the Library as part of the ongoing renovations to the Learning Commons. The desk consolidates the former circulation, information/reference, and IT support functions into one service point. We are also experimenting with our virtual reference service model - there are no formally scheduled shifts, those staff at their desks and available monitor the service do so, and an additional queue has been added for staff on the service desk to request assistance should they need it.
- Our Special Collections and University Archives received a new climate control system to ensure we continue to maintain our collections and meet national guidelines.

## Staffing

- During the summer we had two retirements. Betty Jeffery, Instruction and Reference Services Librarian and former President of the UPEI Faculty Association, retired on July 1st. Library Technician Joy MacLaine retired at the end of August after almost 40 years of service. In July we also said goodbye to term Librarian Lindsey MacCallum as she took on a new position at Mount Saint Vincent University. The Library has hired a new term Librarian and recent graduate from Dalhousie's School of Information Management program, Mark Cousins. We have recently advertised and filled a redefined Library Technician position that combines public service and digital projects.

## Digital Projects

- We are currently undertaking a substantial project to migrate our existing digital content to new infrastructure and to the latest version of the Islandora platform, content models, and workflows. The project will reduce the number of individual sites and the resulting additional overhead we have to maintain, while improving access to our PEI-focused digital collections using a unified search interface. Sites that are part of the migration plan include IslandLives, IslandVoices, IslandImagined, UPEI Magazine, Island Magazine, Prince Edward Island Magazine, Herbarium Project, IslandStories, and others.
- As part of the L.M. Montgomery Institute's 12th Biennial Conference, the Library launched a new digital collection: KindredSpaces. KindredSpaces is an online discovery tool for the LM Montgomery Research Collections housed at the UPEI Robertson Library. KindredSpaces launches with a digitized collection of periodicals featuring Montgomery's poems and short

stories. The periodicals are part of the Ryrie-Campbell collection, donated by Dr. Donna Jane Campbell, which includes archival material, artifacts, and a large selection of rare and interesting books by and about Montgomery. See: <http://kindredspaces.ca>

- We completed our migration of IslandScholar to Drupal 7 and the latest version of Islandora and the standard Scholar module. We'll officially relaunch it during Open Access Week. See: <http://islandscholar.ca>

#### Student Union - New Student Orientation

- Instead of having new students and parents come to a large venue to learn about the services and resources available to students, a different approach was taken this year by the Student Union. Students and their mentors explored the campus in small groups, visited a number of required stops (including the Library). We had over 400 students participate and come through the Library where they were provided a brief introduction, logged into and configured their accounts, and logged into Moodle. As well we had some themed exhibits of materials from our University Archives and Special Collections highlighting orientations and frosh weeks in the past.